

Baglio del Sole Badagliacco Flavia Via del Secco-C.da Usciere 91010 San Vito Lo Capo (TP)

BOOKING AND PAYMENT CONDITIONS

1) BOOKING AND PAYMENT CONDITIONS

The booking is via e-mail (form available at: https://www.sanvitolocapobagliodelsole.com/richiedidisponibilita) and will be valid upon receipt of a 35% penitential deposit (via bank transfer, to bank account details transmitted at the time of booking) of the total amount of the stay, within 1 day of confirmation. The balance is due by bank transfer, same account details, no later than 7 days before arrival. In case of early departure, whatever the cause, there is no refund for the customer of the sums already paid. The management reserves the right to make changes to the rates with the exception of existing bookings. The lease is intended exclusively for the purposes of tourism.

2) WITHDRAWAL

Cancellations of confirmed reservations, which the customer <u>must send in writing</u> for any reason, will result in the following <u>penalties</u> calculated on the full amount of stay:

-35% for cancellation occurred between the penitential deposit payment and the balance of the stay; -100% for cancellation occurred after the balance of the stay.

Failure to settle the stay within the terms provided will be understood as tenant default.

Partial withdrawal is not foreseen and the stay must be understood as a single non-divisible period.

RESPONSIBILITY: The direction in case of impossibility to deliver the accommodation booked for reasons unforeseen and / or technical reasons not attributable to it will provide for the accommodation of customers in other accommodation with similar characteristics.

3) ARRIVAL AND DEPARTURE

The delivery of housing is from 16.30 (according to the needs of cleaning themselves) to 20.00 in the day of arrival. Customers must vacate the accommodation by 9:30 am the day of departure, expressed in the contract. Arrivals and departures outside of these hours previously agreed upon. If for any reason the customer is not present within 24 hours of arrival date without notification received, the direction will be free from any commitment.

4) SECURITY DEPOSIT

Upon arrival, the customer will pay the sum of € 100 as loan repayment to cover any damages that will be refunded upon departure after inspection of the apartment and its equipment, including linen.

5) RENTING RULES

It 'absolutely forbidden to host permanently or transiently persons other than those booked. All guests (under penalty of expulsion) are required to take care of the apartment and its equipment and to observe the common <u>rules</u> concerning the quiet, especially in the afternoon and night, and those of morality. Noise, crowds, radio and television at high volume, is strictly prohibited.

It 'absolutely forbidden to leave air conditioners and lights on when no one is home.

<u>It is absolutely forbidden</u>, without the permission of management, make duplicate keys, the violation will be reported to the authority.



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The rooms are equipped to meet the needs of short stays, so they are provided with sufficient equipment and accessories for the occupants. It guarantees the presence of kitchen, fridge, bedsteads and mattresses for places described, hot and cold water as well as the necessary endowment of dishes, pots, cutlery, coffee maker, mop, bucket, broom and dustpan. Customers, the day of departure, should provide for the rehabilitation and cleaning of the kitchen, otherwise you will be charged for cleaning Euro 15,00. The customer cannot move the accommodation equipment (chairs, tables, etc.) and must transfer their garbage, even before departure, to the appropriate bins arranged in the accommodation, DIFFERENTIATING it according the municipal provisions.

All breaches involve charges assessed each time by the management.

Pets are not allowed

Inobservance of these rules constitutes termination clause of the contract.

6) COMPLAINTS

The accommodations are regularly checked by our staff, so all the descriptions are made in good faith. We <u>disclaim any</u> responsibility henceforth for any modification, loss or damage made inside, without the knowledge of the staff. Any claims for damage or malfunction, must be reported immediately (at the occupation of housing) to the management that, in the timing of the intervention (within two working days of being reported), will arrange for service. Complaints reported by the end of the stay or after departure will not be considered. <u>Management is not responsible</u> in any way for valuables, money and property owned by the guests that decide to leave in the accommodation.

- 7) TERMS it's absolutely forbidden to make any changes to these terms, under penalty of its termination without any obligation by the lessor.
- 8) DISPUTES: Any dispute that may arise from the execution of the superior lease transient, the Parties shall jointly elect exclusively by the Court of First Instance or the justice of the peace of Trapani according to specific skills.

The tenant undertakes in full to accept individually and in their entirety all the clauses examined in this document / contract.